

PROPOSED FEE WAIVER PROGRAM

The proposed new fee waiver program is designed for infrequently occupied homes or homes that are vacant during various months throughout the year. The new fee waiver program will be based on a once annual review of customer's prior year monthly electric bills and will be administered by the franchise hauler, Burrtec.

Customers requesting a fee waiver will need to provide the franchise hauler with monthly electric bills from the prior calendar year that show average daily use of 6.00 kwh or less for each qualifying month ("qualified month electric bill"). Customers are asked to send in electric bills for those months that qualify (6.00 kwh or less daily average use) for the fee waiver. Customers should not send in bills for months that average daily usage greater than 6.00 kwh. Hauler will review all of the submitted customer's electric bills to confirm that they are at or below the maximum usage of 6.00 kwh average daily use. Any qualifying electric bills (for the prior calendar year) need to be submitted to the hauler for review between Jan. 1 and Feb. 28. No electric bills will be accepted for review after the last day of February for the prior calendar year.

For each month the customer submits a qualified electric bill, the franchise hauler will issue a credit towards the current year's trash bill, or a refund for fees previously paid. Unless the customer specifically requests otherwise, the amount will be credited to the account as opposed to a refund. In order to qualify for a fee waiver, the customer's account must be current and reflect a zero balance at the end of December of the year prior to the year during which the customer is applying for the fee waiver. For example, if today is Feb. 1, 2021, and I am turning in all of my Edison bills for January through December of 2020. The bill that the franchise hauler sends out at the end of Dec. 2020 for the months of Jan., Feb. and March of 2021 for the upcoming year cannot include any past due amounts.

There will be an application form (to be developed jointly by County and franchise hauler) customers must complete and submit to the franchise hauler, along with a non-refundable \$27.50 review fee required for fee waiver consideration. The review fee is required regardless of whether the fee waiver(s) is approved or denied and regardless of the number of months, a fee waiver is granted.

The program will be effective with electric bills beginning July 1, 2019 through December 31, 2019, for the first review period beginning in January 2020. Those wishing to participate in the January-February 2020 review period will turn in qualifying electric bills for the time period between October 1, 2019 and December 31, 2019 along with the required fee waiver application and \$27.50 review fee. For the first review period in 2020, the maximum number of qualifying months a customer may receive credit for will be six (July 1, 2019 through December 31, 2019). After the first year, customers may turn in up to 12 qualifying months for review each January-February.

The franchise hauler will respond to each fee waiver request by e-mail either indicating how many months credit/refund the customer will receive towards the current year's charges or to provide notice of denial, by e-mail of any credit/refund.

The Franchise Hauler agrees to notify all residential customers in affected area of the fee waiver program in writing within 30-days of the Board of Supervisors approving the amendment to the franchise agreement, or within 30-days of Burrtec reinstating the fee waiver program, whichever is earlier.

With the fee waiver program being put back into place, all residents will now need to show proof of service (Burrtec bill) at the Clean Mountain Sites. It is understood that a Fee Waiver is issued for month(s) where a customer is claiming infrequent use or vacancy at the specified property and therefore is not entitled to use the Clean Mountain or Curbside waste/recycling collection programs for the month(s) claimed.